

# Quality Policy Statement

Urban Infrastructure Projects Africa (UIPA) is a civil/structural engineering consultancy located at 39 Hillside Road in Harare. UIPA's purpose and mission is to become Africa's infrastructure development consultancy of choice, by providing unique and sustainable solutions to its clients at all stages of a project life cycle whilst opening opportunities through creative thinking and optimum delivery of services.

To achieve the above, UIPA will therefore:

- ❖ Employ the SMART goal framework for setting and periodically reviewing its quality objectives at relevant levels and functions within the organisation.
- ❖ Establish a Quality Management System that satisfies the ZWS ISO9001:2015 standard requirements, customer requirements, legal requirements, regulatory requirements, and any other applicable requirements.
- ❖ Continuously improve the effectiveness of the quality management system by incorporating required changes from all processes across all levels and functions.
- ❖ Ensure that the Strategic Direction, Quality Objectives and Quality Policy are communicated, understood, and applied within the organization.
- ❖ Publish this Quality Policy to relevant interested parties through the company website, foyer display and upon request as a pdf document.
- ❖ Review and maintain this Quality Policy as documented information on the company file server.
- ❖ Operate ethically and responsibly guided by the following core values:
  - ✓ Excellence,
  - ✓ Integrity,
  - ✓ Innovation and adaptability.
  - ✓ Environmental Sustainability.
  - ✓ Gender responsive
  - ✓ Inclusiveness.
  - ✓ Client-side thinking.



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**Managing Partner - UIP Africa**

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